

Global concern continues to escalate due to the coronavirus (COVID-19) outbreak, especially due to the increasing number of cases. In light of this, S&M Moving's priority is the complete safety and health of its customers, employees, clients and suppliers.

How is S&M Moving ensuring our customers and client's safety?

- 1. S&M Moving Systems and Unigroup, Inc is continuing the safe practice and CDC protocols of monitoring our drivers & crews health during this outbreak.
- 2. To reduce contact we are offering estimates to be conducted through our virtual survey program minimizing contact
- 3. We are providing proper safety protection to our crews with proper masks, gloves, & disinfectants to ensure that you are safe.
- 4. We are taking the necessary precautions in our office and warehouse facilities to make sure that our employees and crew members maintain a social distance from one another. By following CDC recommended guidelines we are managing employee and pedestrian traffic flow throughout high traffic areas, common areas like aisles to maintain proper social distancing.

How is S&M Moving promising to keep both you and our teams safe?

- 1. Performing daily Check-In screening with employees
- 2. Providing all moving crews with proper PPE that includes masks, gloves, disinfectant and other safety items.
- 3. Asking crew members to wash their hands throughout the progression of the move.
- 4. Asking crew members to wear masks whenever possible.
- 5. Employees are asked to stay home if they are not feeling well, and customers are asked to reschedule their move if they or someone in their family is not feeling well.

Some ways you can help keep you and our crews safe during you move:

- 1. If you have traveled out of state or back into the state please follow CDC self-quarantine guidelines.
- 2. Please advise your S&M Moving Systems Coordinator immediately if you are aware that anyone in your family or residence is experiencing or has experienced any kind of symptoms of respiratory infections or has been traveling internationally or domestically in the past two weeks, regardless of destination.
- 3. Condition of your residence Please make sure that your home will be move-ready before the arrival of our crews. Please make sure that the space is clean and ventilated at all times.
- 4. We recommend our customers who have access to masks or face coverings to wear them during the walk-through with the moving crew.
- 5. We strongly recommend keeping a minimum safe distance of six feet from our crews during packing/unpacking and loading/ unloading.
- 6. Kindly make sure that your home will not be over-crowded on moving days. We strongly recommend the presence of only one adult family member in the house during the moving day(s), in order to reduce as much as possible, the potential of spreading the virus.
- 7. Kindly designate a dedicated bathroom for the usage of our crews and make sure soap, water and disposable paper towels are readily available for the usage of the staff members working in your home.

At all times, please remember that the measures above are meant to provide safety and peace of mind not only for our employees on-site, but also to you and your loved ones. Finally, please don't feel offended by staff members potentially wearing surgical gloves or face masks in your home and remember that ultimately such measures might be beneficial to you as well.

We continue to monitor the situation very closely and assure you that significant additional measures are constantly implemented in order to fight the outbreak, in customer's residences, as well as with regard to our crews and administrative personnel.

Stay Healthy!

S&M Moving Systems

CDC Links:

Reported Coronavirus cases in the United States (updated Monday – Friday) https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html

After You Travel

https://www.cdc.gov/coronavirus/2019-ncov/travelers/after-travel-precautions.html

When To Quarantine

https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/quarantine.html

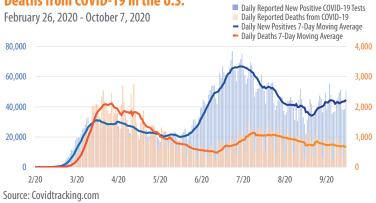
10 Tips For Moving Safely During Covid-19

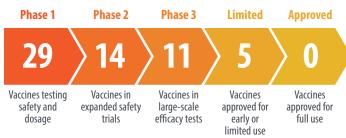
https://www.unitedvanlines.com/moving-tips/blog/top-10-tips-for-moving-safely-during-covid-19

□First Trust

COVID-19 TRACKER

Daily Reported New Positive COVID-19 Tests vs. Daily Reported Deaths from COVID-19 in the U.S.

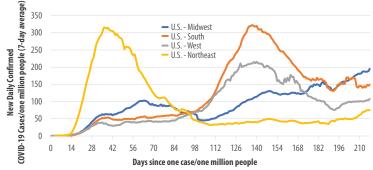




Source: The New York Times. Data as of October 7, 2020.

Daily Reported COVID-19 Cases by U.S. Regions, **Normalized by Population**

As of October 7, 2020



Sources: 91-DIVOC.com, Johns Hopkins University CSSE

School Reopening Infection Rates

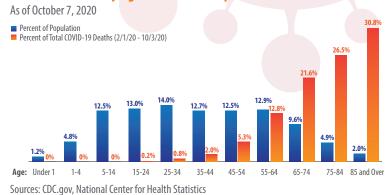
September 14, 2020 - September 27, 2020

	Students	Teaching Staff
In-Person Learning	0.17%	0.24%
Hybrid or Limited In-Person	0.12%	0.25%
Remote Only	N/A	0.27%

Source: Qualtrics.com. Qualtrics COVID-19 School Response Dashboard. Data is based on survey data collected by Qualtrics from 1200+ schools (elementary-HS) across the country.

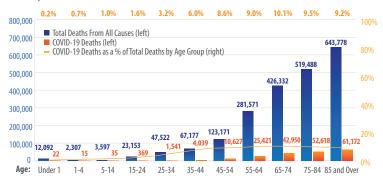
Hospitals that admitted over 160 COVID-19 patients from **January 1 to June 10, 2020** received \$50,000 in "high-impact" payments per eligible admission from the CARES Act.1

COVID-19 Deaths by Age vs. Share of Population in the U.S.



Total Deaths and COVID-19 Deaths in the U.S. by Age Group

February 1, 2020 - October 3, 2020



Sources: CDC.gov, National Center for Health Statistics

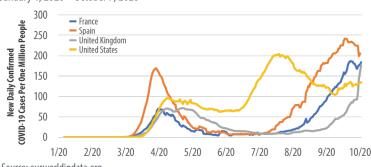


A recent survey by Cisco of 1,569 business executives, knowledge workers and others who are responsible for employee environments in the post-Covid era concluded that working from home is the "new normal" with over 90% of respondents saying they

won't return to the office full time even after the pandemic is over.²

Europe's Second Wave

January 1, 2020 - October 7, 2020



Source: ourworldindata.org