



INTERNATIONAL RELOCATION

Recognized as one of the oldest and most experienced international moving companies in the industry, S&M Moving Systems has grown from a small general freight and local delivery service in 1918 to one of the world's leading full service moving and storage companies. We'll be there when you need us, and we look forward to earning your trust as a customer for life.

We have a long standing worldwide agency network. This means you receive better service and responses to your employee's needs. S&M International partners with the best agents verified through extensive training, monitoring and feedback from our customers.

A team of dedicated professionals awaits you. S&M International has some of the most experienced professionals in the industry working to provide the exceptional quality and value you expect. Our long standing relationships with our customers confirm our commitment to you. Our references from other clients are our best sales force.

S&M International offers pricing options and resources available exclusively to our contract clients. Our contract clients also receive the benefit of high-volume discount pricing with our association with UniGroup WorldWide and other networks.

Relocation Services also provide a scope of services to your employee with global flexibility. We provide an array of services including expense tracking, policy consultation and design, implementation and arrival/departure services.

SERVICES

- Relocation Counselors available 24 hours a day to address all time zones
- Professional counseling to address Visas and other immigration requirements
- Efficient use of high volume ocean and air service rates available through UniGroup Worldwide
- Certified international movers and packers designated for our international customers
- Complete outsource capabilities available through strong industry partnerships

MOVING TIPS

A good experience at your destination is often a function of taking the right steps along the way. A successful international move requires a partnership between S&M International and you. Often spending a little extra time at origin goes a long way towards your successful experience at destination.

INTERNATIONAL MOVES

In every aspect of international moving, S&M International exceeds industry standards. We provide the best transportation and customer service in the international market. Our overseas suppliers are more than our agents, they are stockholding partners in our worldwide program. Our overseas partners are recognized as market leaders in their country. Unique to our industry, this combination ensures our commitment to quality and service. We lead the industry with tracking, unrivaled comprehensive insurance protection, such as our EXTRA PRO program, and an easy to use online eClaims® website.

BEST IN CLASS MOVING SERVICE

We offer a single point of control and communication from initiation through post delivery follow up. We control every aspect of the move and customize our services to match your needs.

BEST IN CLASS TECHNOLOGY

We are unique in the industry, providing a broad range of technological services including internet shipment tracking, electronic billing, bar coding, and satellite tracking.

BEST IN CLASS QUALITY

To meet S&M International's quality standards, our packers are certified international packing experts who have successfully completed a comprehensive training program. Our office staff is trained thoroughly in our documented processes and procedures. Our agents and suppliers must also be certified professionals.

The principle values guiding our international relocations are focused on delivering the best in customer service.

Each time. Every time.

We take pride in our exceptional customer service and the teamwork required to properly manage this aspect of production for our clients.

S&M Moving Systems is ready to serve you and exceed your expectations regarding all of your International Relocation needs.

Before proceeding with your international move, please consider the following:

- *Have you confirmed any Immigration formalities at destination (Visa, Work Permits) will be in order prior to your shipments arrival?*
- *Have you confirmed the electrical appliances you intend to ship are compatible with the capabilities at destination?*
- *Have you considered whether the goods you intend to ship will be accommodated in your new living quarters at destination?*
- *Have you separated your key documents (passports, health certificates, etc..) from the rest of your goods, so they will not be packed and be available to you?*
- *Have you thought through your scheduling to allow for ample time for both the pre-move survey and the packing day?*
- *Have you scheduled time to thoroughly complete your valued inventory to establish your level of insurance protection for your goods?*

Our customers value the complete effectiveness of our Mobility Management Services, which include:

- *Relocation counselor available 24 hours a day to address all time zones.*
- *Efficient use of high-volume ocean and air service rates available through UniGroup Worldwide.*